



Progressive Case Management Inc.

Transforming the Lives of People

CURRICULUM VITAE – Victoria Korobkin

PERSONAL DATA

Case Manager
Progressive Case Management Inc.
180 James Street South, Suite 300
Hamilton, Ontario
L8P 4V1

Business Phone Number: 905.521.2111 extension 2
Facsimile Number: 905.521.1110

E-mail: victoria@progressivecasemanagement.com
Website: www.progressivecasemanagement.com

POST-SECONDARY EDUCATION

2010 Master of Arts in Psychology, Brock University, St. Catharines, Ontario
2006 B.A. in Psychology with a major in Communications, Brock University, St. Catharines,
Ontario

PROFESSIONAL MEMBERSHIPS

- ◆ Member of Ontario Brain Injury Association (O.B.I.A.)

PROFESSIONAL CERTIFICATIONS

- ◆ Certified in Brief Narrative Therapy
- ◆ Certified in Adult Needs and Strengths Assessments (ANSA)
- ◆ Certified in Children's Needs and Strengths Assessments (CANS)
- ◆ Certified in WHMIS
- ◆ Certification in Prevention and Management of Aggressive Behaviour (PMAB)
- ◆ Certified Canadian Red Cross First Aid and CPR Level C
- ◆ Certified in two modules of Cognitive Behavioural Therapy
- ◆ Certified in Fire Extinguisher Procedures

- ◆ Certification in Emotion Regulation Training
- ◆ Suicide Prevention Intervention Certification
- ◆ Death Notification Certification
- ◆ Certification for the First Responders to a Crime Scene
- ◆ Non- Violent Crisis Intervention Certification
- ◆ Applied Skills Suicide Intervention Training (A.S.S.I.T.)
- ◆ Crisis Prevention Intervention Certification (CPI)

HONOURS AND AWARDS

- ◆ Award received for being an outstanding motivator (2011)
- ◆ Victim Services award received for excellence in service (2010)
- ◆ Vision Leader award received for outstanding work performance (2009)
- ◆ Brock University Honour award (2007)
- ◆ Received award for Ontario's Public Speaker of the year (2006)
- ◆ Received medallion for outstanding athlete of the year for soccer (2001)

CREATIVE ACTIVITY

- 2011 Workshop developed to support employees with databases.
- 2010 Developed booklets and brochures for the Brantford General Hospital for the outpatient Mental Health Unit.
- 2010 Developed training manual for crisis team.
- 2010 Developed budgeting packages and informational booklets for Obsessive Compulsive Disorders.
- 2010 Designed booklet to encourage Obsessive Compulsive Hoarding Disorder individuals with assistance with prioritizing.
- 2010 Developed group material for a Family Support Group for families experiencing difficulties with significant others and their disorders.
- 2009 Developed packages for individuals experiencing Mental Health Issues.
- 2009 Developed Intake Packages and Walk in Surveys.
- 2009 Developed an educational booklet for all types of Mental Health Disorders, for families and community agencies.
- 2009 Developed a ten week program for Mental Health and Addictions regarding a support group for clients.

- 2008 Developed instruction manual for families for Emotion Regulation Training.
- 2008 Developed "Anti-Shop" program manual presentation and information booklets for at risk youths.
- 2008 Booklet developed for individuals experiencing signs and symptoms of grief.
- 2007 Booklet developed for educational purposes for teens to support the communication between guardians, parents, teachers, employees/employers and caregivers.
- 2007 Developed a manual and presentation for Stress Management.

CONFERENCES AND SEMINARS ATTENDED

- 2011 Acquired Brain Injury Provincial Conference – Ontario Brain Injury Association
- 2011 Back to School: Catastrophic Brain Impairment – Children, Young Adults and their Families (Rehabilitation Strategies)
- 2011 Fatigue and Compassionate training - Hamilton Police Services
- 2011 Multiple Personality Disorder and Dissociative Disorder training - Canadian Mental Health Association
- 2011 Trained and certified in Brief Narrative Therapy - University of Toronto and Hincks – Dellcrest Institute
- 2011 Fire Extinguisher training - Act First Safety Toronto Division
- 2011 Hamilton Police Services Annual General Forum
- 2010 Anxiety Workshop - Dr. Templeman
- 2010 Post Traumatic Stress Disorder and Shock Syndrome Conference - Centre for Addictions and Mental Health
- 2010 Domestic Assault Training - Hamilton Police Services
- 2010 Hamilton Police Services Annual General Forum
- 2010 Borderline Personality Disorder and Dialectical Behavioural Therapy Training - Canadian Mental Health Association
- 2010 Consent and Capacity training - Dr. S. Sharma
- 2010 Borderline Personality training - Dr. S. Sharma
- 2010 Community Service Order training and conference - Brantford General Hospital
- 2010 Schizophrenia Signs and Symptoms including Psychosis training - Dr. S. Sharma
- 2010 Autism Spectrum training – Dr. S Sharma
- 2010 Violent Predator training - Correctional Service of Canada
- 2010 Asperger Syndrome and Strategy training - Dr. S. Sharma
- 2009 Harm Reduction and Coping Methods for Addictions of Any Kind seminar - Methadone

- Clinic Toronto Division
- 2009 Sexual Addiction and Related Behaviours Associated with Addictions - Sex Trade Workers
 - 2009 Canadian Centre for Threat Assessment & Trauma Response - J. Kevin Cameron
 - 2009 Diversity training - McGill University
 - 2009 Hamilton Police Services Annual General Forum
 - 2008 Transforming Mental Health and Mental Illness Services in Canada training - Canadian Mental Health Association
 - 2008 Emotion Regulation training and steps to implement program - Dr. Templeman
 - 2008 Hamilton Police Services Annual General Forum
 - 2007 Suicide Prevention Intervention training - Hamilton Police Services
 - 2007 Hamilton Police Services Annual General Forum
 - 2006 Completed training with the Hamilton Police Services
 - 2006 Community Council of Hamilton "Barriers, Trends and Treatment" - Centre for Addictions and Mental Health
 - 2006 Hamilton Police Services Annual General Forum
 - 2006 Death Notification training - Hamilton Police Services
 - 2006 Living with Mental Health and a Concurrent Disorder - Centre for Addictions and Mental Health

SERVICE TO THE PROFESSION

- 2011 Participated in the afternoon session to demonstrate Mindfulness Techniques.
- 2011 Presented at the Annual General Forum for Addictions and Mental Health in Brantford
- 2010 Presented design for Slovak Village in Brantford regarding Obsessive Compulsive Disorders including Hoarding and strategies.
- 2009 Presented as a keynote speaker for an anxiety workshop for the Board of Education in Brantford, Ontario.
- 2009 Participated in Roll Call, providing education to the Brantford City Police regarding Mental Health.
- 2009 Presented and trained staff on treatment plans and how to implement them
- 2008 Implemented and researched with Child Psychiatrist Emotion Regulation Training

PROFESSIONAL / NON-PROFESSIONAL SERVICE TO THE COMMUNITY

- 2011 Senior Centre in Hamilton Dance Therapy

2011	Hamilton Police Service Victim Services Branch
2010	Senior Centre in Hamilton Dance Therapy
2010	Hamilton Police Service Victim Services Branch
2009	Senior Centre in Hamilton Dance Therapy
2009	Hamilton Police Service Victim Services Branch
2008	Senior Centre in Hamilton Dance Therapy
2008	Hamilton Police Service Victim Services Branch
2007	Senior Centre in Hamilton Dance Therapy
2007	Hamilton Police Service Victim Services Branch
2007	Kid's Rock Brantford Convention Centre
2007	Inch Park Little League T-Ball Head Coach
2006	Hamilton Police Service Victim Services Branch
2004	Martha House for Battered Woman

NON-ACADEMIC EMPLOYMENT

CAREER SUMMARY

PROGRESSIVE CASE MANAGEMENT INC., June 2011 - present

Case Manager:

- Provide professional and experienced case management services.
- Ensure ethical, evidence based, objective and client centred recommendations.
- Coordinate superior quality of health services to achieve the optimal level of recovery.

ST. LEONARDS'S COMMUNITY SERVICES, October 2007- June 2011

Crisis Support Counsellor:

- Develop treatment/action plans.
- Provide situational and/or psychological crisis support
- Coordinate case consultations with referring agencies.
- Provide dialectical behavioural therapy for individuals with concurrent borderline personality and substance use disorders.

BANYAN COMMUNITY SERVICES - ARRELL YOUTH DETENTION CENTRE, December 2006 - March 2008

Child and Youth Worker:

- Responsible for modeling pro-social behavior.
- Teach and train interaction skills with clients' anti-social behaviours.
- Demonstrate and reinforce clear alternatives to antisocial behaviours.

LIGHT HOUSE SPECIALIZED YOUTH SERVICES, January 2005 - December 2007

Child Youth Counselor / Supervisor:

- Facilitate pro-social cognitive interventions.
- Demonstrate and reinforce appropriate behaviour.
- Assess and address individual risk factors for youth at risk.

HAMILTON PSYCHIATRIC HOSPITAL, May 2005 - September 2006

Part time Supervisor:

- Assist and monitor volunteer employment development program.
- Responsible for facilitating client reintegration into their community.
- Compile detailed reports on clients.



Victoria Korobkin