# **STEPHANIE WOO DEARDEN**

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# **CLINICAL EXPERIENCE**

# Psychotherapist

Stephanie Woo Dearden Counselling & Psychotherapy

Provide experiential and trauma-informed counselling to adults addressing anxiety, depression, self-esteem, and adverse childhood experiences

# Associate Psychotherapist

## **Counselling Intern**

Patricia Berendsen & Associates Counselling & Psychotherapy Services, Trauma Healing Centre of London

Provide experiential and trauma-informed counselling to adults addressing anxiety, • depression, self-esteem, and adverse childhood experiences

# Counsellor

Community Counsellor Centre of London

- Supported London, ON community with serious mental health issues through affordable, trauma-informed counselling
- Developed intake procedure in collaboration with the chief executive director, conducted client intake over the phone, created outcome evaluation form
- Ensured continuation of client care during the COVID-19 pandemic by providing telehealth services by online video session and telephone session

# **Crisis Responder**

Crisis Text Line, Canada

- Provided crisis intervention through a 24-hour crisis hotline •
- Conducted risk assessment and safety planning with texters, documented and maintain • client case notes, determined appropriate crisis intervention support and referrals

# ACCREDITATIONS

**Registered Psychotherapist (Qualifying)** College of Registered Psychotherapists of Ontario

Jun 2020-present

Jan 2019-Dec 2019

# **EDUCATION**

Master of Arts, Counselling Psychology, Yorkville University, 2017 - 2020 **Overall GPA: 3.94/4.0** 

Bachelor of Science, Honours Biology, University of Waterloo, Sept 2011 - April 2015 **Overall GPA: 3.9/4.0 Minor:** Classical Studies Degree Honours: Dean's Honours List

# Sept 2019-May 2020

# June 2020-present

Sept 2019-May 2020

May 2020-present

# **CONTINUING EDUCATION**

## Accelerated Experiential Dynamic Psychotherapy Certification

*Essential Skills 1* Online, Jul 2020 Karen Pando-Mars, MFT & Kate Halliday, LCSW

*Immersion* Online, Mar 2020 Dr. Karen Kranz & Jennifer Edlin, MFT

## Somatic Experiencing Certification

Beginner 2 Online based in Toronto, Jun 2019 Berns Galloway, MEd, SEP, CCC

*Beginner 1* Toronto, Mar 2019 Berns Galloway, MEd, SEP, CCC

# **PROFESSIONAL DEVELOPMENT**

- The Healing Power of Portrayals: Memory Reconsolidation in Action Online from Toronto, May 2020 SueAnne V. Piliero, PhD
- Awakening the Healing Power Within: Insula, Neuroception, Dyadic Contemplative Presence and Zhuangzi in AEDP Online from Toronto, May 2020 Danny Yeung, MD

Complex Adaptations to Psychological Trauma: Practical Approaches London, Nov 2019 Ruth Lanius, MD, PhD

The Masculinity Paradox Online based in New York, Nov 2018

Esther Perel

# **HONORS & AWARDS**

President's Research Award, University of Waterloo J. Frank Brookfield Scholarship in Biology, University of Waterloo President's Scholarship of Distinction, University of Waterloo Jan 2013 - Aug 2013 Oct 2012 Sept 2011

# **PROFESSIONAL HISTORY**

Process Specialist 2 Process Specialist PricewaterhouseCoopers Service Delivery Center, London, ON Aug 2018 – Aug 2019 Jan 2017 – July 2018

Mar 2019-in progress

Mar 2020-in progress

# • Create client records in online databases, verify that client engagements meet risk management and audit standards; draft and assemble client documents compliant with confidentiality standards; file tax returns with the CRA and IRS

- Develop training materials and job aids, lead training sessions, enhance collaboration between offices by educating and meeting with staff nationally
- Participate on national staff council of 20 members selected from over 7,000 employees, generate ideas with executive leadership team to enhance employee engagement

# Front of House Coordinator

Express Employment Professionals, Kitchener, ON

- Supported staffing consultants by screening job applicants, scheduling interviews, administering skills evaluations to applicants, and conducting new associate orientations
- Provided associates and employers service in person and over the phone; developed associate recruitment and retention strategies

# **Client Service Representative**

Personal Health Insurance Team & Individual Shared Services Team Sun Life Financial, Waterloo, ON

- Processed applications for personal health insurance, tracked customer billing, notified clients via letters of overdue payments, processed termination of coverage
- Responded to tier 2 customer inquiries over the phone, documented all interactions with clients in an online database

# **VOLUNTEER EXPERIENCE**

# Crisis Residential/Respite Program Volunteer

Merrymount Family Support and Crisis Centre, London, ON

- Facilitate therapeutic play for school-age children during temporary periods of family instability including crafts, outdoor sports, colouring, and board games
- Promote development of emotional awareness and coping strategies in children with depression, ADHD and anger

# Children's Inpatient Unit Volunteer

Grand River Hospital, Kitchener, ON

- Provided opportunities for paediatric patients to alleviate stresses of hospitalization through play activities including crafts, colouring, video games and board games
- Attended to patient visitor and caregiver requests for service in the unit
- Assisted in the maintenance of the unit through administrative and housekeeping tasks

# Aug 2018-April 2019

## Sept 2016 – Dec 2016

Sept 2015 - Feb 2016

Feb 2016 – Aug 2016