

LORI-ANN ST. LOUIS
B.A. (Hon(s)), MSW, CP
Registered Social Worker, Certified Paralegal, Notary Public
April 2026

REGISTRATIONS

- Registered Social Worker- Ontario Association of Social Workers and Social Service Workers, General License 809292, October 10, 2015.
- Registered Paralegal- Law Society of Upper Canada, Class P1 License # P01237, March 31, 2008.
- Notary Public for the Province of Ontario, Appointed under the Notaries Act, March 28, 2022. Administer Oaths and Take Affidavits and Depositions.

FORMAL EDUCATION

Master of Social Work

Laurentian University, Sudbury, ON. 2015

Areas of study: Bio-psychosocial Approach to Disability, Integrating New Technology in Treatment, Motivational Interviewing, Cognitive Behavioural Therapy, Trauma Informed Intervention, Dialectical Behaviour Therapy, Group work, Problematic Substance Use, Disability and Public Policy.

Thesis/ Practicum Title: Motivational Interviewing with Women in Aftercare Recovery for Substance Abuse. Practicum/ Placement- Monarch Recovery Services

Bachelor of Social Work – 2013 Qualifying Year

Laurentian University, Sudbury, ON, (Cum Laude)

Paralegal Certification

Law Society of Upper Canada- 2008

Bachelor of Arts (Honours)

2003 Laurentian University, Sudbury, Ontario

Major Gerontology

Graduated with First Class Honours

Area of Study: Aging and Disability, Aging and Wellness

Thesis Title: Aging and Gambling

Minor Religious Studies

Area of Study: World Living Religions, Religion and Cult, Secularism and Pluralism, Religion for a New Generation

Certificate in Ethics

Area of Study: Aging and Ethics, Moral Philosophy, Religion and Ethics.

AWARDS

Ontario Awards

Rehabilitation Company of the Year 2020 Ontario Brain Injury Association

Case Manager of the Year 2016 Ontario Brain Injury Association

Academic Awards

The Kathleen Dias/Martha Trotter Memorial Scholarship (2001 and 2002)

The Fidelis Unit St. Andrew's U.C.W. Prize (2001)

St. Andrew's Lautenslager Memorial Scholarship (2002)

The George Hartman Memorial Prize (2002)

Laurentian University In-Course Scholarship (2002)

PROFESSIONAL EXPERIENCE

Director of Social Work

Abilities Rehabilitation Services, Midland, Ontario

October 2015 - Present,

Manage operations, administration, and clinical supervision of social work consultants.

Responsible for the oversight and management of mandates, and policies relating to complex patient populations.

Leadership with community partners to align and meet client needs and agency initiatives.

Supervise, monitor, train, market, recruit for team of Clinicians supporting clients across Ontario.

Social Worker/ Case Manager/ Clinical Care Manager (Veteran's Affairs Canada)

Abilities Rehabilitation Services, Barrie, Sudbury, Midland, Ontario

October 2015 - Present,

Assess mental health and community rehabilitation needs of persons using a structured interview process and/or analysis of data. This includes synthesis of medical, educational, employment, and psychological records.

Counselling mental health for behaviour, crisis, trauma, grief, mood, substance use, other disorders.

Implement CBT, DBT, MI and Trauma Informed interventions with the goal of maximizing and optimizing health outcomes in the home, community and workplace.

Provide expert health advice for a client to identify an existing health risk, change existing attitudes and initiate a willingness to modify behaviours that will eliminate that particular health risk.

Develop and coordinate goal-directed rehabilitation plans for individuals of all ages who experience cognitive, physical, behavioural, and/or psychosocial changes.

Facilitate community integration, attending group events, social participation, socialization, and interpersonal relationships and return to work.

Facilitate referrals to community resources for assessment and intervention to clarify and address specific rehabilitation needs.

Implement plans aimed at quality of life and reintegration into work, home, school, and the community.

Plan team conference, care planning, discharge planning, and activity programming.

Provide telephone advice, health advice, delegation of support activities on behalf of client, determination of service needs, follow up on preventative health care, case management, monitoring of third party administered therapy.

Initiate and maintain a collaborative process to assess, plan, implement, coordinate, monitor and/ or evaluate the options and services required to meet a client's health care needs.

**Case Manager/Rehabilitation Counsellor, Northern Ontario Consultant
Rehabilitation Management Inc., Toronto, ON**

May 2001 to August 2015

Assess the community rehabilitation needs of persons using a structured interview process and/or analysis of data. This includes synthesis of medical, educational, employment, and psychological records.

Develop and coordinate goal-directed rehabilitation plans for individuals of all ages who experience cognitive, physical, behavioural, and/or psychosocial changes.

Facilitate referrals to community resources for assessment and intervention to clarify and address specific rehabilitation needs.

Implement plans aimed at quality of life and reintegration into work, home, school, and the community.

Review and monitor plans and liaise with the injured individual, family, caregivers, health care professionals, workplace/school personnel, funders, and referral sources, as needed.

Determine educational and vocational needs; provide educational and employment counselling and placement assistance; conduct worksite surveys; facilitate training programs, work trials, job coaching, and graduated return-to-work plans.

Facilitate in the development of educational plans post-trauma through providing educators with insight into the unique needs of students who have sustained a traumatic injury.

Provide reports to communicate functional status, employment/educational status, rehabilitation needs and associated costs, and outcomes.

Negotiate funding to implement necessary plans, as needed related to legal, academic, vocational and financial obligations.

Residential Counsellor

City of Great Sudbury Developmental Services, Sudbury, Ontario

March 1990 to November 2002

Liaised with community agencies and maintained knowledge of available services.

Coordinated required services to ensure the highest quality of life for individuals.

Advocated on behalf of individuals who were unable to communicate their needs.

Provided for the ongoing care of individuals and the development of individualized programming for clients residing in group homes and attending day programs.

Coordinated parent relief services and provided supports to families within the community

Participated in team meetings and case conferences.

Screened support workers, provided relevant training information, and researched workshops to assist with staff development.

Developmental Service Day Program Instructor

Sudbury and District Association for the Developmentally Disabled, Sudbury, Ontario

2001-2001 (contract), 1995-1996 (contract)

Planned and implemented literacy, life skills, and vocational programs for individuals with special needs.

Developed fitness and leisure programs for individuals with physical limitations.

Attended case conferences to assist with planning long-term goals for clients.

Initiated appropriate programs involving all aspects of life skills.

Organized community outings and family visits.

Prepared assessments and progress reports.

Special Needs Worker

Sudbury Community Service Centre, Sudbury, Ontario 1985 to 1991

TEACHING/ INSTRUCTIONAL EXPERIENCE

Field Supervisor – School of Social Work

⇒ Renison University College/ University of Waterloo 2020-present

⇒ Wilfred Laurier University 2020-present

⇒ Laurentian University 2018-2019

- Supervise, instruct and oversee development of undergrad and graduate social work student placements.

Guest Instructor

Georgian College, Barrie Campus, (Sept 2014- May 2016 & February 2021)

- Develop modules for Social Service Program- case management course.
- Instruct and develop case studies for case management course.

Part-Time Faculty/ Professor- Social Service Worker

Georgian College, Barrie Ontario (2018)

- Teach in classroom, and practical laboratory in the School of Community and Health Studies.
- Develop course and learning materials for case management and introduction to social service worker program.
- Engage in curriculum development and modification based on current developments in research and practice.
- Advise student and collaborate with professional and scholarly activities.

Presenter

Brain Injury Region Durham Region (June 2017)

- Practical strategies for health care professionals to help their clients achieve catastrophic impairment under the new SABS.
- Health care professional's critical role at LAT case conferences and hearings.

Acquired Brain Injury Conference – Brain Injury Association Sudbury District Conference (Oct 2017)

- Multidisciplinary Collaboration on Complex Matters.

Guest Lecturer/ Speaker

Laurentian University-

Bachelor of Gerontology – 2017-2018

Bachelor of Social Work – Integrated Seminars- 2016

Interdisciplinary Health Program- Sudbury, On (Feb 2014 & Nov 2016)

Graduate Teaching Assistant

Laurentian University, (Sept 2014- May 2015)

- Assist with course preparation, mark, grade assignments and course work.
- Assist learners with tutorials, seminars, and practical workshop.
- Prepare and modify course syllabus and handouts.

INTERNSHIPS

Société Alzheimer Society Sudbury-Manitoulin (December 2001 to April 2002)

Designed proposals for capital campaign

PROFESSIONAL DEVELOPMENT

Healing from our Past: A Trauma-Focused Introduction to EMDR Therapy - OASW (2025)

Narrative Therapy Approaches to Trauma: Double-Storied Accounts - OASW (2025)

Dialectical Behavioural Therapy (DBT): Tools for Crisis Intervention Compassion Fatigue Conference Ready to Re-think, May 2025

Hamilton Health Sciences ABI Conference, May 2025

Toronto ABI Conference, December 2024

Foundations of Indigenous Cultural Competency, Nov 2024

OCSSSW Webinar, Professional Practice Guidelines, Nov 2024

Northern Ontario Conference for Healthcare Professionals, Oct 2024

Practical Strategies for Overcoming Brain Injury Rehabilitation from Pediatrics to Geriatrics, Back to School Conference, Sept 2024

Trauma-Informed Leadership - OASW (2024)

Neurobehavioral Rehabilitation in Acquired Brain Injury, Hamilton Health Sciences, May 2024

Ontario Brain Injury Association, Niagara ABI Conference, Nov 2023

Practical Strategies for Overcoming the Invisible Injury, Back to School Conference, Sept 2023

Northern Ontario Conference for Healthcare Professionals Oct 2022

Resilient Rehabilitation in a Virtual Age, Back to School Conference, Sept 2022

Creating Moccasin Tracks Skills Building and Cultural Exchange Conference February 2021

Fundamentals of Trauma and Vicarious Trauma- Feb 2021

Compassion Fatigue- Finding a Silver Lining Feb 2021

Impacts, Experiences and Coping with Everyday Life During the COVID 10 Pandemic Feb 2021

Managing Virtual Burnout for Online Providers January 2021

Resilience at Home and on the Job: Maintaining our Capacity to Cope December 2020

Diagnosing Resilience Across Cultures and Contexts with Michael Unger December 2020

Effective Report Writing for Health Care Professionals November 2020

Male Sexual Trauma and Recovery, Ontario Association of Social Workers, October 2020

Neutralization: A Specific Trauma Treatment Sept 2020

Exploring Trauma: Assessment and Intervention, June 2020

Working with Trauma – First Responders June 2020

Best Practices for Reporting in a Virtual World- May 2020

Virtual Catastrophic Assessments- May 2020

Think Research: Introduction to Virtual Care for Social Workers May 2020

Provincial Acquired Brain Injury Conference Nov 2019

Dialectical Behavior Therapy to Treat Emotional Dysregulation in Clients with Sheri Van Dijk-
Part 2 certification Oct 2019

Back to School Conference- Mental Health: Navigating Life After Trauma Sept 2019

Acceptance and Commitment Therapy Part 1 certification Sept 2019

Ontario College of Social Workers and Social Service Workers June 2019

Dialectical Behavior Therapy to Treat Emotional Dysregulation in Clients with Sheri Van Dijk-
Part 1 certification May 2019

Preventing Harmful Substance Use through Promoting Healthy Brain Development May 2019

Neurobehavioural Rehabilitation in Acquired Brain Injury May 2019

Relieving Pain, Restoring Function & Renewing Hope April 2019

Provincial Acquired Brain Injury Conference Nov 2018

The Evolving Landscape of Brain Injury Rehabilitation May 2018

Georgian College-Faculty In-services Jan 2018

Translating Neurobiology to Clinical Practice in the Treatment of Complex Trauma Nov 2017.

Canadian Spinal Cord Injury Conference- Military Medicine and Spinal Cord Rehabilitation: A
Novel Approach Nov 2017.

Ontario Brain Injury Association- Making a Difference Oct-Nov 2017

Working with Traumatic Injuries – Voices from the Field Sept 2017

Raising the Awareness About the Correlation Between Brain Injury and Poverty June 2017.

Hamilton Neurobehavioral Rehabilitation in Acquired Brain Injury: Concussion to Catastrophic, May 2017.

Medical Cannabis: What Health Practitioners Need to Know- April 2017.

PTSD (Post-Traumatic Stress Disorder)- From the Front Lines- Dr. T. Davidson, Psychologist- January 2017.

Ontario Brain Injury Association Back to School Conference: Gender Challenges in Rehabilitation, September 2016.

Toronto ABI Network Conference, Cognitive Rehabilitation: What Are the Essential Ingredients, October 2016.

Care4You Compassion Fatigue Conference- June 2016

Hamilton Neurobehavioral Rehabilitation in Acquired Brain Injury: Innovative Approaches for Self-Regulation, Mood and Behaviour, May 2016.

Pediatric Traumatic Brain Injury: Protecting our Kids Conference, April 2016.

Mindfulness Based Training titled, "Attending to Suffering" by Michele Chaban, April 2016.

ABI Education: Communication & Memory, Strategies for Successful Supports- March 2016

Maximizing Your Client's Access to Health Care: Changes are Coming- Oct 2015

Practical Strategies- What You Need to Know about Accident Benefits Heading - Oct, 2015

Provincial Acquired Brain Injury Conference- Nov 2015

WHIMIS, Crisis Prevention Intervention, ASSIST Suicide First Aid 2015

Regular training seminars through Rehabilitation Management Inc. regarding rehabilitation of brain injuries, muscular-skeletal injuries, and emotional disorders 2002 to 2015.

PROFESSIONAL ASSOCIATIONS / MEMBERSHIPS

Ontario College of Social Workers and Social Service Workers (OCSWSSW) (2015-Present)

Ontario Association of Social Workers (OASW) (2015- Present)
Member Auto Advocacy Committee (2020-2024)

Law Society of Upper Canada (2008-Present)

Member Laurentian University Alumni Association (2003-Present)

Ontario Humanist Society (April 2026)

Member, National Case Management Network of Canada (NMCN) (May 2012 to 2015)

Director – ICAN - Independence Centre and Network - providing services to physically disabled individuals in Northern Ontario (2010 to 2013)

Governance Board

Ensured operational management of agency

Member and Chairperson, Brain Injury Association Sudbury and District (2003 to 2008)

Facilitated groups, created budgets and financial plans

Developed programs, policies and procedures

Fundraised

Wrote research and grant proposals

Member, Canadian Association of Rehabilitation Professionals (2004 to 2008)

Vice-Chair of the Elder Abuse Council (2003 to 2007)

Facilitated elder abuse strategies through education and raising awareness

Promoted research, education, community response, advocacy

Wrote research and grant proposals

Vice-President, Laurentian University Gerontology Society (2001 to 2003)

LANGUAGES

English, French